



Battery Replacement On Demand

Giving you the power to proceed

Batteries that can't hold their charge or fail can easily slow down an entire team's workflow. But they're not easy to replace, as many business laptops have sealed batteries.

With dynabook's Battery Replacement On Demand Service, you never need to worry about high battery costs or finding a repair solution. When you have a defective battery and there is no warranty that applies, dynabook will cover the repair and labour from authorised engineers who use original service parts. Simply purchase this On Demand Service when you need it to keep your business functioning.

Service Specifications

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| Service Description | This Battery Replacement On Demand is a one-time battery replacement service only. After a phone based troubleshooting you will receive detailed information about the available delivery method and your battery will be exchanged by a qualified Toshiba/dynabook engineer. ¹ |
| Service Offer | Battery Replacement On Demand (BRS100EU-V). |
| Purchase Period | Can be purchased within five years after procurement of your product and is valid for 90 days after purchase. |
| Compatibility | Compatible with Satellite Pro, Tecra and Portégé Laptops. |
| Country Coverage | Can be purchased in Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Israel, Italy, Latvia, Lithuania, Luxembourg, Macedonia, Malta, Netherlands, Norway, Poland, Portugal, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and the United Kingdom and is only available in the country where it was purchased. |
| Activation | To activate your service, it must be registered online at toshiba.eu/registration |
| Obtain Service | Visit toshiba.eu/asp-locator and find the most recent contacts of the Toshiba/dynabook Support Centre or your local Authorised Service Provider. The Toshiba/dynabook Support Centre is open from Monday to Friday between 9 a.m. and 5 p.m. local time, excluding public holidays. |
| More information | toshiba.eu/services/on-demand |

Other services



Warranty Extension

Get long-term protection for your investment with an international warranty extension. You can purchase up to four years of additional coverage for Toshiba/dynabook products, giving you coverage for both parts and repairs, and possibly pick-up and return.



Asset Recovery Service

From time to time it is necessary to discard your old electronic equipment and upgrade to more advanced devices. With our Asset Recovery Service you can trust in an eco-friendly disposal and a secure deletion of your data².